

REPAIR FORM

Customer information:

Date:		Phone Number:	
Name:			
Email:			
Address:			

Equipment information:

Model			
S/N			
Warranty <input type="checkbox"/>	If your Instax has been purchased by an authorized retailer within 1 year of its original date of purchase, you repair will be covered under warranty (unless impact / miss handling / sand / water damage is confirmed)		
Chargeable <input type="checkbox"/>	If your Instax is over one year of its original date of purchase; it hasn't been purchased from an authorized retailer; it's showing signs of impact / miss handling / sand / water damage you will be required to pay a non-refundable fee of \$69 (incl. GST) which covers labour and parts, plus a freight cost to return the equipment to you. Once we receive your equipment, we will email you payment details.		
Fault Description			
Date of Purchase		Retailer Purchased From	
Proof of Purchase attached <input type="checkbox"/>			

Return of Equipment:

Courier <input type="checkbox"/>	Collecting in person (Auckland) <input type="checkbox"/>	
Auckland courier (\$7.50)	North island (\$12)	South Island (\$15)
RURAL DELIVERY (RD) ADDS (\$5) TO THE PRICES ABOVE <input type="checkbox"/>		
ALL DELIVERIES ARE TRACKED. A SIGNATURE IS REQUIRED		
<p>Please send your faulty equipment to:</p> <p>Camera Repairs, FUJIFILM NZ LTD, 2C William Pickering Drive, 0632 Rosedale, Auckland</p>		

Please do not send any accessories if they are not essential to your repair.

If you have any questions regarding your repair, please contact our **Customer Services** team on [0800 242 646](tel:0800242646) / [09 414 0400](tel:094140400) or email us on fnz.repairs@fujifilm.com.

You can also visit our website <https://www.fujifilm.com/nz/en/consumer/support> for support.